Project Renewal’s Temporary Use of the Lucerne Hotel

Overview
The Lucerne Hotel is being utilized by Project Renewal as a temporary de-densification site to prevent the spread of COVID-19 in congregate shelters. Move-in is anticipated for July 27th. DHS has not yet determined how long the occupancy of hotel sites will be necessary to prevent the spread of COVID-19.

About Project Renewal
Since our beginning in 1967, Project Renewal has had an unparalleled track record of transparency with community stakeholders across our 1,938 housing units with 2,039 beds throughout New York City.

Onsite Social Service Programs
- Case management
- Vocational Services
- Wellness checks
- Housing Coordination
- Benefits Coordination
- Peer Counseling
- Socially Distanced Recreational Services
- Nursing and medication management
- Healthcare
- Tele-psychiatry

Security and Staffing
- Arrow Security will staff 18 Guards with 2 supervisors on each shift. (Pending final budget approval)
  - Security will cover the building and the security plan includes an outdoor post with personnel to engage clients directly in front of and around the facility. Specifically, Project Renewal will have 1 guard and 1 supervisor responsible for that post as well as block patrols every 30 minutes.
  - Move-in will be on July 27th.
- Project Renewal will have more than 50 staff members dedicated to Operations and Social Services, in addition to security personnel, to engage and assist clients throughout their stay.
Population being served
   - The census at this site is 283 clients — all of whom came from Project Renewal’s Third Street and Kenton shelters (in the East Village).
   - Project Renewal has let clients know their “Good Neighbor” Policy and will work with residents at the Lucerne Hotel to ensure they adhere to it. Those who cannot adhere to this policy, can potentially be transferred to other Project Renewal shelter sites.

Masks
Project Renewal has a stockpile of masks and the Lucerne will be supplied with enough to provide to clients and staff regularly and as needed. Clients will be encouraged to wear masks in hotel common areas and when they leave the building.

Food Service
Clients will receive three meals per day delivered to their door.

COVID Patient Placement
   - Project Renewal is not placing COVID-19 infected residents in the Lucerne.
   - DHS has a separate protocol in place for those who are suspected to have COVID-19.
   - DHS will provide testing for clients being transferred to the Lucerne on the transfer date.

Points of contact
   - Project Renewal is available 24/7 at (646) 845-3339. This number will go directly to Project Renewal staff at the Lucerne.
   - Director of Security, Charlie Mulham (917) 572-8461, for follow up purposes.