In-Person Visits & Your Health

Hygiene and Social Distancing

BEFORE A VISIT
- Wash your hands if possible, or use hand sanitizer
- Put on a cloth mask if you have one
- Avoid touching your face
- Only bring items necessary for the visit into the home, and leave any bag(s) in your vehicle

DURING A VISIT
- Ask the COVID-19 questions (at right) prior to entering
- Allow families to open and close doors, or use a disposable barrier (Kleenex, paper towel, etc.) when touching a doorknob
- Maintain the recommended 6 feet of distance between people, especially those who are of high risk due to age or underlying medical conditions
- Avoid placing belongings on tabletops, counters, and floors or touching surfaces

AFTER A VISIT
- Wash your hands if possible, or use hand sanitizer
- Avoid touching your face
- Items you should be cleaning and sanitizing regularly include: smartphone, pen, name badge, keys, and any additional supplies

WHAT TO DO IF SOMEONE DOESN’T WANT YOU TO ENTER THEIR HOME

If you are unable to enter the home due to any ‘yes’ answers to the COVID-19 questions, or refusal of the parent, guardian or individual to allow access into the home:
- Work with the family or individual to see if there are creative workarounds to address the need, while keeping in mind that parents and guardians have the right to refuse services if they are concerned about the health or safety of their loved one.
- If the purpose of your visit is to assess safety, or if you have serious concerns about safety, determine the need to contact law enforcement, APS or CPS.

COVID-19 Questions

1. Is anyone in the home experiencing symptoms: coughing, shortness of breath, or a fever of 100.4F or higher?

2. Has anyone been in contact with anyone with a confirmed or suspected case of COVID-19?

3. Has anyone visited a CDC Level 3 country in the last 14 days?

IF YES TO ANY

Listen to, reassure and engage with the parent or guardian
- Maintain 6 feet of social distancing
- Explore alternatives with the parent or guardian that preserves everyone’s safety
  - If space outside is available for reasonable privacy and social distancing, meet there
- If you must break the 6 feet barrier in order to care for or transport an individual, or due to exigent circumstances, correctly utilize available protective equipment.

IF NO TO ALL

Proceed with the visit, being careful to maintain 6-feet of social distancing and proper hygiene guidelines to limit possible exposure to you or the family, especially those who are of high risk due to age or underlying medical conditions.

If you are unable to ensure 6-feet of social distancing, a surgical mask or cloth mask and gloves are recommended. Ensure that you are using any protective items correctly.

*The CDC updates their guidance to prevent the spread of COVID-19 as more information becomes available. For the latest information visit coronavirus.utah.gov.

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