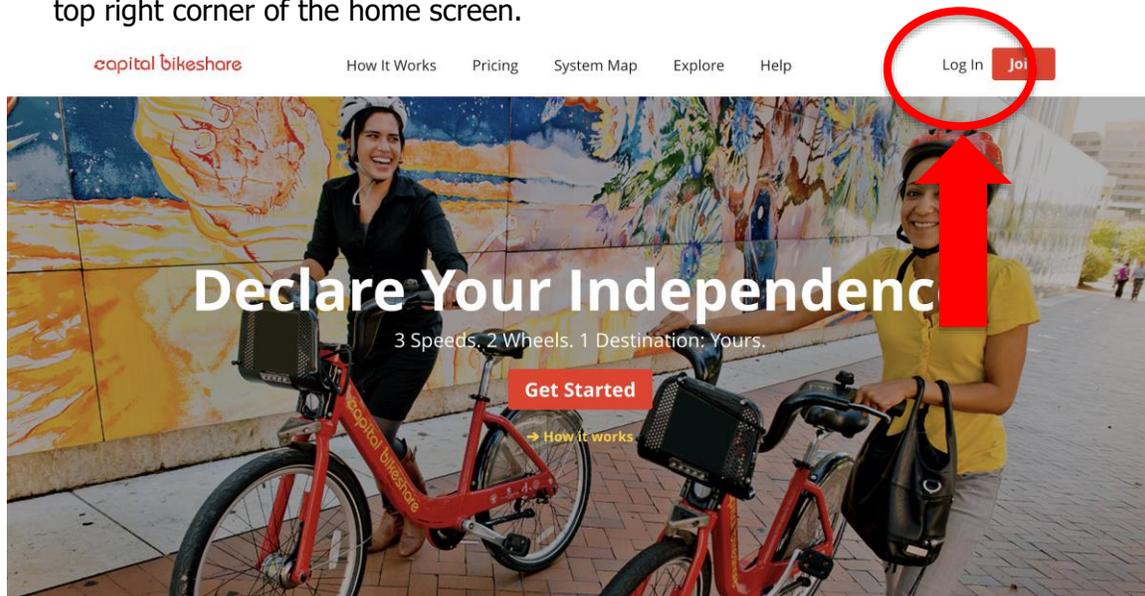


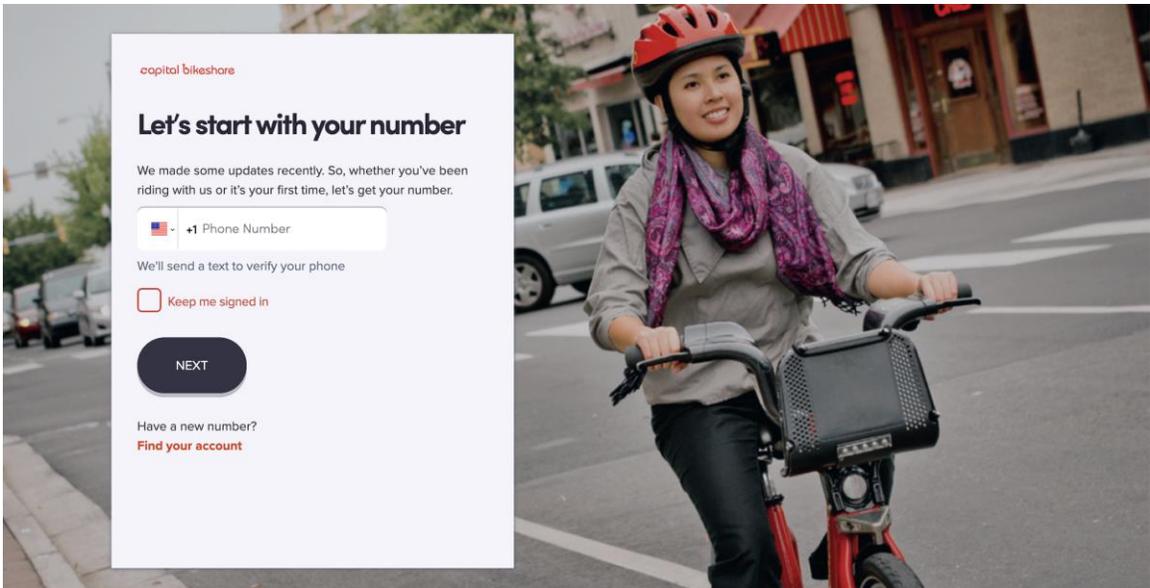
Renew Your Capital Bikeshare Membership - *Using a company discount code*

Corporate members need to wait until their account has expired to renew their membership. Members will follow the same process as sign up and will enter the same corporate discount code for instant verification. Once your membership has expired, follow the steps below.

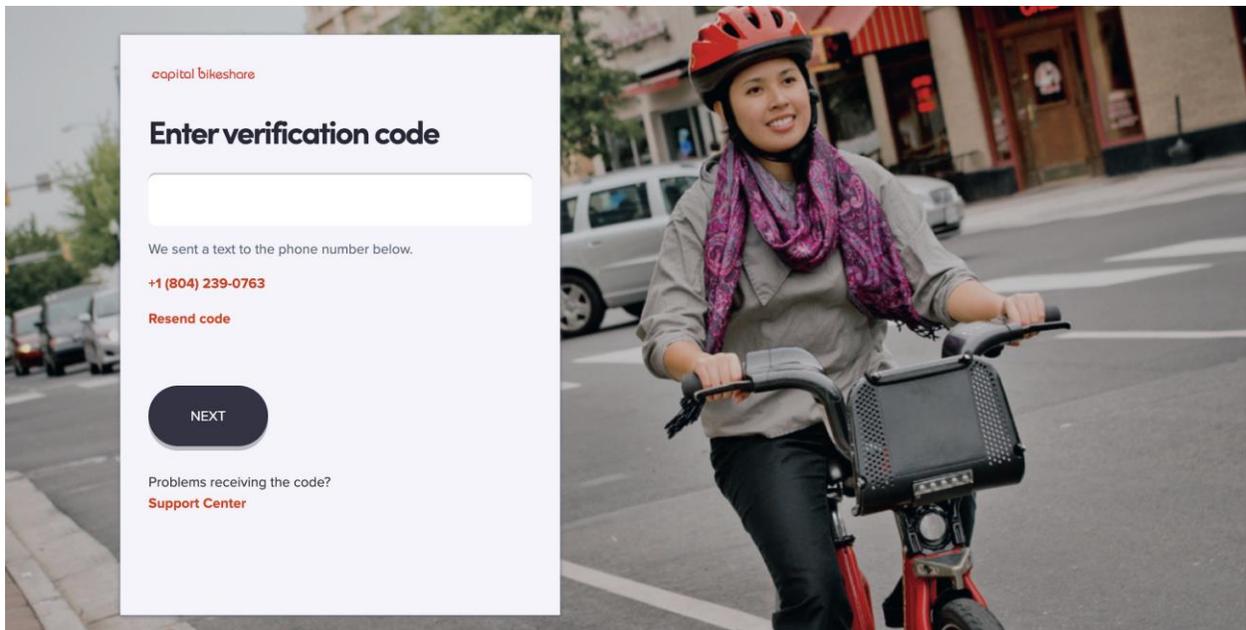
1. If you are already logged in, skip to step 6. If you are not logged in, click '**Log in**' in the top right corner of the home screen.



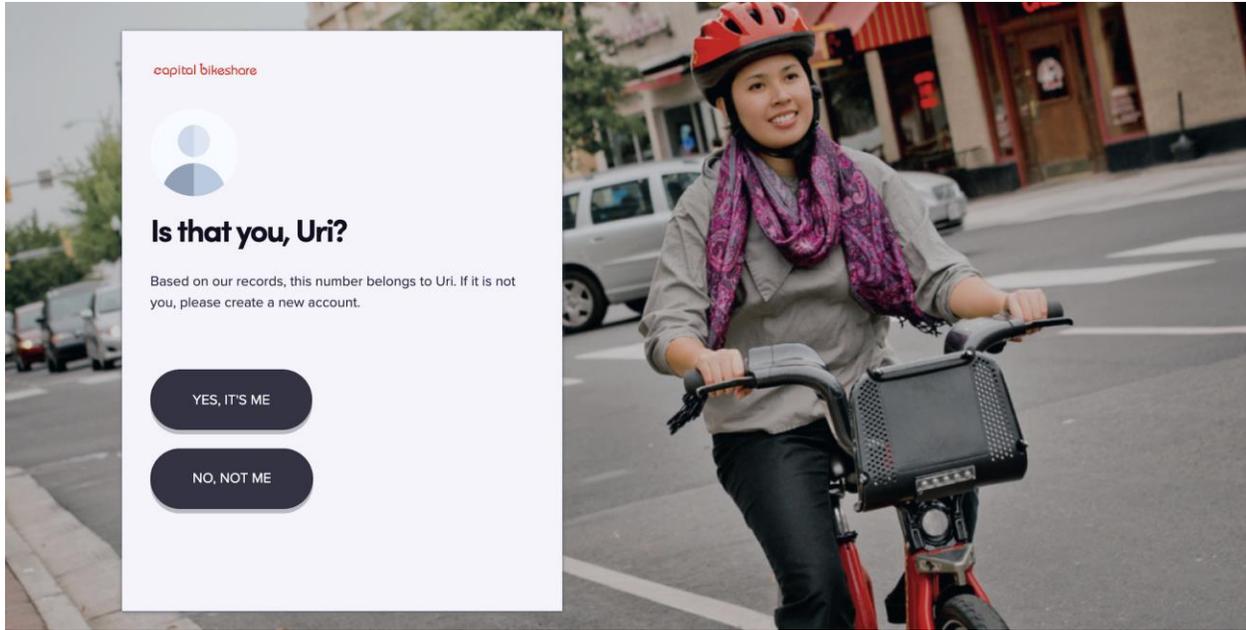
2. Enter your phone number to verify your account, we recommend checking 'keep me signed in' so you won't have to go through phone verification again after your initial log in.



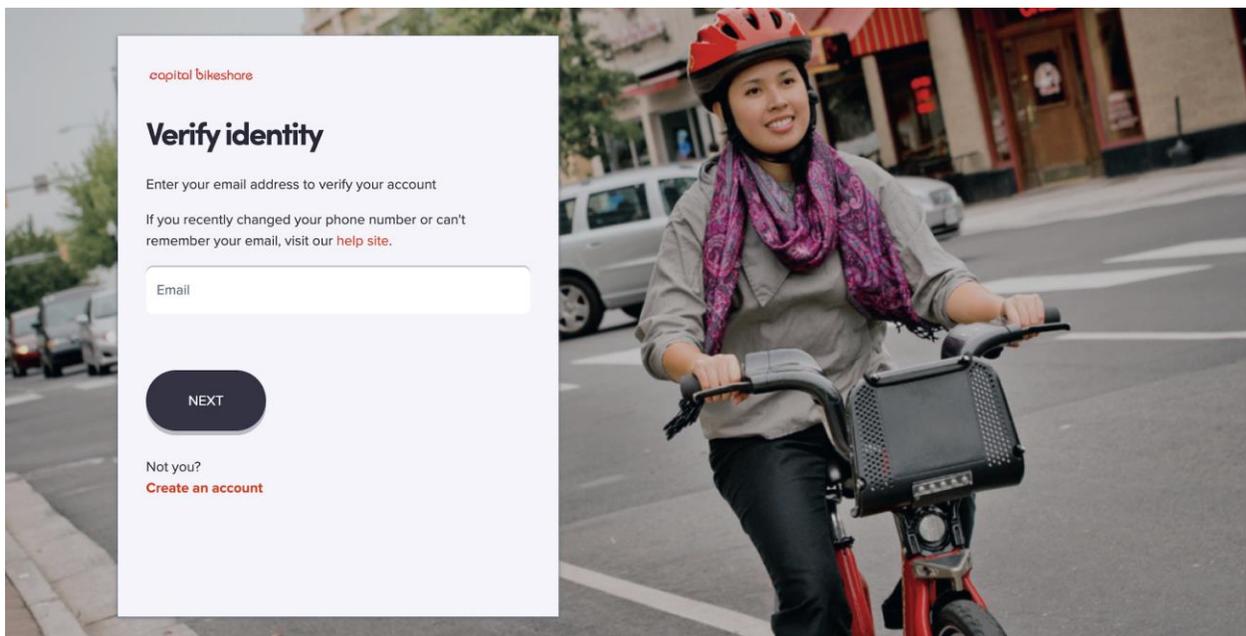
3. Enter the verification code sent to your phone number.



4. Confirm this is you!



5. Enter your email address. This is the email address associated with your Capital Bikeshare account; it is not necessarily your corporate email address, this step is associated with account verification.



6. You'll be taken to your account management page, scroll down to find 'Membership Details.' You should see "No membership" under membership details. Click 'See plans' under Membership details

Membership details

Have a Capital Bikeshare membership? [Access it](#)

No membership
Get a membership today and start riding

[See plans](#)

7. Click on 'Discounted annual memberships' in red at the bottom of the page.

capital bikeshare Jaclyn T | Logout

Subscribe to unlock unlimited bike rides!

Annual membership

\$85/year

- ✓ Unlimited 30-minute bike rides
- ✓ An additional \$1.50 for longer (30-59min) rides
- ✓ Renews automatically every year; cancel anytime

[More details](#)

[Subscribe](#)

30-day membership

\$28/30 days

- ✓ Unlimited 30-minute bike rides
- ✓ An additional \$1.50 for longer (30-59min) rides
- ✓ Does not renew

[More details](#)

[Subscribe](#)

[Discounted annual memberships →](#)

8. Select 'Sign up' under Student or corporate discounts.

[← SEE ALL MEMBERSHIPS](#)

Discounted memberships



Student or corporate discounts

See if you're eligible for a subsidized Capital Bikeshare Corporate Membership. Many organizations offer this great discount to employees.

[Sign up](#)

Capital Bikeshare for All

There are a number of programs offered in conjunction with Capital Bikeshare to make the system accessible to residents, regardless of income.

[Sign up](#)

9. Enter the corporate discount code into the Discounted Memberships pop up. If you run into problems with a code not working, please contact our customer service team [here](#) for the fastest resolution.

The screenshot shows a dark background with the 'Discounted memberships' page content. A white pop-up form is centered on the screen. The form has a title bar with 'Discounted memberships' and a close button (X). Below the title, it says 'Ask your employer or school administrator for the discount code. You'll also need your work or school email address.' There are two input fields: 'Discount program code' with the placeholder 'Enter your discount code here' and 'Corporate or school email address' with the placeholder 'Enter your email here'. A 'Submit' button is at the bottom right of the form.

10. Follow the prompts and continue filling out your information. You will need to provide payment information to have on file for usage fees even if your annual membership fee is fully covered by your company.

To get riding immediately, download the Capital Bikeshare app! Your key will arrive in the mail about one week later, and in the meantime, you may use the credit or debit card associated with your account to check out a bike at any kiosk immediately. If you run into any

problems along the way, please contact our customer service team [here](#) for the fastest resolution.

Happy Riding!