In order to ensure fan and staff safety and to make these events enjoyable for everyone, we ask fans to adhere to the following guidelines when attending a show at the Duck Pond.

Each vehicle may not have more people than the amount of permanent seatbelts, everyone in vehicle must be related or quarantining together.

Cancellations are likely in rainy conditions that could cause damage to the playing surface, guests will be emailed 2 hours prior to gates if show is cancelled.

Refunds will not be given in the event of cancellation but ticket will be available for credit towards future movie night or event.

Please NO CARRY-INS, any carry-ins seen in the ballpark are subject to confiscation & guest could be asked to leave.

Tickets must be purchased in advance, no walk-up sales.

Drivers licenses must be shown through the drivers-side window upon entry.

Gates will open 60 minutes prior to screening and cars will be allowed to enter through the front gate only.

Vehicles will not be permitted to enter after the start of the show in the event they arrive late, refunds will not be given in this event.

Vehicles must park and remain parked in their designated location as indicated by staff, these have been predetermined to have proper social distancing between vehicles.

Spots will be assigned on a first-come, first-served basis by Mallards staff.

If a car needs to exit before the show ending, please text the help line listed at the bottom so we can usher you out.

Exiting vehicle is not permitted, only exceptions being to use the restrooms (porta-potties) or to purchase food and/or beverage.

Open hatches, windows down, and convertible tops down are acceptable.

No sitting in open pick up beds or chairs or blankets outside of vehicle, to minimize guests moving around.

No pets allowed.

Limit two beers per person, per trip.

All concessions payments will be touchless card payments only, no cash will be accepted.

If patron is outside of vehicle, they are requested to wear face coverings at all times.

Social distancing is to be practiced at all times with guests remaining 6ft away from each other, markings for the lines must be obeyed and touchless payment and concession protocols must be followed.

Smoking and vaping in the ballpark is prohibited.

The Mallards staff have the right to ask anyone to leave if they are not following guidelines.

Refunds will not be given in the event of removal from a show.

There will be a designated driver register to win program.

Hand sanitization stations will be located throughout venue.

Fans are expected to be respectful of the ballpark and other fans, please drive slowly.

If you have symptoms or feel sick, please, stay home.

Customer Service Text Number: 608-561-4229

Please text this number if you need assistance while at the show with your need, car make and model, and license plate number.