

Trails Modernization Release Notes 03/08/2020 Hotfix

Functional Area	Resolved Bug or Added Functionality
Alerts/Notifications	<p>Bug- PSU: Notifications still showing Notifications were not showing up. Notifications are now showing.</p>
DYS	<p>Bug- DYS: Age calculation error in parties' panel. Youth age not calculating correctly in the Parties panel of an Incident. The youth's age is displayed as one year older than their actual age. However, the report is displaying the correct date of birth (DOB).</p> <p>Workaround No Longer Needed: Users no longer need to click on the blue hyperlink of the youth's name to see the youth's correct age.</p>
DYS	<p>Bug- DYS Report (R201): Is Not Displaying Correctly. Report is currently not pulling and displaying all expected incident data that have been entered into modernized Trails. These issues stem from system changes in the fields where the data is stored in modernized Trails. This report has been fixed.</p>
DYS	<p>Bug- DYS Report (R670): DYC Facility All Incidents. Report is currently not pulling and displaying all expected incident data that have been entered into modernized Trails. These issues stem from system changes in the fields where the data is stored in modernized Trails. This report has been fixed.</p>
DYS	<p>Bug- DYS Youth Interventions Report (R729): Not Displaying Correctly. Report is currently not pulling and displaying all expected incident data that have been entered into modernized Trails. These issues stem from system changes in the fields where the data is stored in modernized Trails. This report has been fixed.</p>
DYS	<p>Bug- DYS Report (R801): Frequency report, Incident details. Report is currently not pulling and displaying all expected incident data that have been entered into modernized Trails. These issues stem from system changes in the fields where the data is stored in modernized Trails. This report has been fixed.</p>
DYS	<p>Bug- DYS: Incident Submission: Notification Supervisors are receiving notifications in the panel, but when they click on the incident number (hyperlink) they receive an error message. Supervisors are now able to click on the incident number (hyperlink) without receiving an error message.</p>
DYS	<p>Bug- DYS: Initial episodes not generating for DYS Kids. There is an issue with restricted cases condition for not generating initial episodes for DYS kids.</p>

DYS	<p>Bug- DYS: Report (R342): KPI Critical Incidents; Incidents details not populating in the R342 Critical Incident Report</p> <p>Report is currently not pulling and displaying all expected incident data that have been entered into modernized Trails. These issues stem from system changes in the fields where the data is stored in modernized Trails. This report has been fixed.</p>
DYS	<p>Bug- DYS: Incident Submissions: Generate Reports</p> <p>The sent to and date box are coming up as mandatory and should not if the user is not emailing it to anyone. The sent to and date box are no longer coming up as mandatory.</p>
Global	<p>Bug- Analyst Fix Needed: Flag complete records.</p> <p>An analyst fix needs to be run on existing records for the pending incoming queue to flag any records that have already been approved as complete.</p>
Global	<p>Bug- Analyst Fix Needed: Clear old service approval notifications.</p> <p>An analyst fix was ran recently to force service approval notifications to disappear from a user's notification list. However, a new script was ran to clear out older service approval records where the service has already been approved.</p>
Global	<p>Bug- Update to Logic Needed - bringing in old referrals from 2015</p> <p>The logic has been updated to bring in old Referrals from 2015.</p>
IV-E	<p>Bug- IV-E Re-determination not populating into Re-Determ Needed queue.</p> <p>IV-E Re-determinations were not populating into the re-determinations queue. Re-determinations should now populate into the re-determination queue.</p>
IV-E	<p>Bug- IV-E Create Ongoing will not save.</p> <p>Users can't create and save IV-E for Ongoing. Users can now create and save IV-E for Ongoing.</p>
IV-E Adoption	<p>Bug- Entitlement Client ID is incorrectly generated if child name changes.</p> <p>The entitlement Client ID now generates correctly if the child name changes.</p>
Referral	<p>Bug- Referrals where household members are clients are not populating in the Referrals panel.</p> <p>Referrals where household members are clients were not populating in the Referrals panel. Household members that are clients are now populating in the Referrals panel.</p>

Referral	<p>Bug- Unable to add multiple allegations to an assessment. Users are not able to add multiple allegations to an assessment.</p> <p>Workaround No Longer Needed: Users no longer have to delete and re-add the role in referral for each client in Trails Legacy, which only worked on HRA's and not FAR's. Users are now able to add multiple allegations to an assessment on both HRA's and FAR's.</p>
Referral	<p>Bug- Prevention service referral - Navigation Error Users are receiving a "Service Error In/Application" error message when creating a new Prevention service referral.</p>
Resource/Provider Detail	<p>Bug- Auto-save for service approval needs to be implemented. The auto save for service approval needs to be implemented. The Effective date reverts back to original date. The Effective date now remains changed after the approval request and refresh.</p>
Resource/Provider Detail	<p>Enhancement- PSU rules for the Anniversary Date Only set the Anniversary Date if Approval Type is "License" and the License Type is "Permanent". When the action is "Renewal" then automatically set the new Anniversary Date to one year later than the previous "Anniversary Date" regardless of the effective date/data entry date. When the action is "initial" automatically set the Anniversary Date to the following year than the effective date and revert the day of the month to the first day of the month (if Effective Date is 6/15/2016 then Anniversary Date will be 6/1/2017).</p>
Resource/Provider Detail	<p>Enhancement- User is unable to Close Service Approval, issue with the Effective Date. If the Effective Date for the Service Approval is NOT earlier than the most recent Effective Date of any existing Service Approval records for the same Service an error message is displayed.</p>
Resource/Provider Detail	<p>Bug- Contract Service Detail modal is allowing inconsistent Unit Types. The Contract Service Detail modal is allowing inconsistent Unit Types. The Contract Service Detail modal is no longer allowing inconsistent Unit Types.</p>
Resource/Provider Detail	<p>Bug- PSU: Public Provider unable to add/edit an "Incident Description". Public Providers are unable to add/edit an "Incident Description". Public Providers can now add/edit an "Incident Description".</p>
Resource/Provider Detail	<p>Bug- The user is unable to set the Start Date of the requirement earlier than or equal to the Effective Date. Users are unable to set the Start Date of the requirement earlier than or equal to the Effective Date. User should be able to set start date to any date in the past or current date. Users are now able to set the start date to any date in the past or current date.</p> <p>Workaround No Longer Needed: Users no longer have to click "Save" before they attempt to click the "Request Approval" button, on a newly added Service Approval record, so that any changes like backdating of the start date/effective date take effect.</p>

Resource/Provider Detail	<p>Bug-OEC: Unable to edit OEC Toggle when Service is Open/ Closed</p> <p>Users are unable to edit OEC Toggle when a Service is Open and/or Closed. Users are now able to edit OEC Toggle when a Service is Open and/or Closed.</p>
Resource/Provider Detail	<p>Bug- OEC: Managed by OEC toggle not working after transfer.</p> <p>The OEC toggle is not working after transfer. The OEC toggle is now working after transfer.</p>
Resource/Provider Detail	<p>Bug- PSU: Reason for denial of license does not appear to person who the record is sent back to review and fix.</p> <p>When a license approval is denied in the supervisor profile, and comments are listed for the worker to review, these comments do not appear for the worker when the rejection shows up in their notifications.</p>
Resource/Provider Detail	<p>Bug- PSU: Transfer issue - Provider Assignment / Transfer.</p> <p>The user is not presented with a message “Only Out of Home”. Placement Services Unit is selectable even if the Service Category for the service is values other than OOH’ (Out of Home), ‘CC’ (Child Care), or ‘UCC’ (Unlicensed Child Care). The ‘Placement Services Unit’ option can only be selected if the Service Category for the Service is ‘OOH’ (Out of Home), ‘CC’ (Child Care), or ‘UCC’ (Unlicensed Child Care). If the worker selects this option for any other Service Category, the worker will be presented with a message “Only Out of Home or Child Care services can be transferred to the State”</p>
Resource/Provider Detail	<p>Bug- Requirements Expiring/Expired Queue Broken Hyperlink.</p> <p>When navigating to the Resource/Requirements Expiring List queue and clicking on a provider hyperlink under 'Provider ID', a 'Bad Request' screen appears on the next page</p>
Resource/Provider Detail	<p>Bug- Service Approval History issue.</p> <p>Service Approval History needs to be cleaned up.</p>
Resource/Provider Detail	<p>Bug- Some Provider/Services Incidents need an Association Fix.</p> <p>The providers/services for some incidents were erroneously associated to a governing body provider when they should have been associated to the Foster Home provider that is associated to that governing body.</p>
Resource/Provider Detail	<p>Bug- Unable to Re-Open Services that require Approval Activation</p> <p>Users are unable to Re-Open Services that require approval activation. Users should now be able to Re-Open services that require approval activation. Once an approval record has been closed, it can be Re-Opened by selecting the Re-Open Service button within the Closure panel.</p>

Resource/Provider Detail	<p>Bug- User is unable to edit Provider / Agency Name on Agency/Facility Provider Types</p> <p>Users are unable to edit the Provider and/or Agency Name on Agency and/or the Facility Provider Types. If services have been added to the Provider, only workers at the counties or agencies identified as the Owner County/Agency on each of the Services, or who are assigned as primary or secondary workers to any of the Services can now update the Provider Agency/Name, the FEIN, the SSN, or the Addresses for the Provider.</p>
Resource/Provider Detail	<p>Bug- Payment Period is still editable after the Status is set to Approved</p> <p>The payment period is still editable after the status is set to approved. The payment period is no longer editable after the status is set to approved.</p>
Safety Assessment	<p>Bug- Safety Assessment 'Contacted By' Dropdown does not populate.</p> <p>The dropdown for 'Contacted By' under Safety Assessments does not populate. The dropdown for 'Contacted By' under Safety Assessment's now populates.</p>
Transfer/Assign	<p>Bug- Transferring a record more than once reverts the responsible county back to the sending county; sometimes cannot be dispositioned.</p> <p>Users were unable to transfer a record more than once without it reverting the responsible county back to the sending county and it couldn't be dispositioned.</p> <p>Workaround No Longer Needed:</p> <p>Users now should be able to transfer a record more than once without it reverting the responsible county back to the sending county and can now be dispositioned.</p>
Transfer/Assign	<p>Bug- OEC: Not able to transfer caseloads in Trails Legacy</p> <p>Caseloads were not transferring in Trails Legacy. Caseloads can now be transferred in Trails Legacy.</p>

ModSquad will continue to host county support sessions during the bi-weekly meetings on Tuesdays and Thursdays beginning at 9am. Please call in as close to 9am as possible. If you would like assistance in troubleshooting issues, please join the meetings using the following information:

<https://zoom.us/j/868959240>
 US: +1 669 900 6833 or +1 929 436 2866
 Meeting ID: 868 959 240

If you encounter any errors from this hot fix release that are preventing you from completing components of your job, please submit a help desk ticket to OIT using the following link: <https://oitservicedesk.state.co.us/CAisd/pdmweb.exe>

Lastly, for other questions or concerns regarding components of this release, please contact:

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