



Pisces is Open for Business as Usual

Information about how The Pisces Group is managing the Coronavirus Covid-19 situation.

Safety First:

Pisces' highest priority is for the **health and safety** of our staff, customers and the community. We are fully implementing the latest Health Department recommendations including introducing additional health and hygiene protocols on our sites such as rigorous sanitisation, social distancing, visitor management and staff monitoring.

Supply to Our Customers:

Pisces are currently supplying customers to a **high level of quality and service as usual** and have put even more focus on getting all orders processed immediately for shipment.

Pisces' take seriously our critical role in **providing specialised and essential pet items to Australia's pets**. We are implementing our strong contingency plans to minimise the possibility of any disruptions.

Fortunately, most of Pisces critical products such as live insects, aquarium plants and many of our fish species **are grown locally by Pisces**. We therefore remain confident that we can maintain uninterrupted supply right through this difficult and dynamic period for these products (with what we know today). We also have very healthy stocks of most hardgoods. Regarding our imported fish, we are currently working hard to assess if any future uncontrollable disruptions to international supply chains might affect our ability to obtain stock and hope to have clarity soon.

Pisces understands that we along with pet shops are considered **an essential industry** in case of escalation of Government Lockdowns (just as in other parts of the world) and we will continue to open to supply our customers. Regardless, we would pragmatically encourage our customers to carefully plan ahead. Pisces recommend that you consider your order levels carefully to cover any temporary interruptions to supplies that may result.

Pisces commits to **keeping you informed** as this situation evolves.

Thank you for your ongoing support of Pisces Enterprise and Pisces Aquatics and please be safe.

Kind regards

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