Due to the onset of COVID-19, DSR has implemented many changes in an effort to keep our guests and staff as safe as possible while still delivering the same great experience you’ve come to expect. Your safety is our priority.

**Check-in Procedures:**
- **Check-in location**: DSR Welcome Center; 301 County Route 5 Pulaski, NY 13142
- **Lodge Check-in time**: 4:00 pm

  - DSR has streamlined the check-in process to minimize contact between staff and guests. **Lodge guests must now pay their full balance over the phone by 5pm the day before arrival (cash payments will not be accepted this year).** All fishing passes and guest quantities must be confirmed by this time.
  - **Checking in after hours?**: If you anticipate arriving after normal business hours, please let us know ahead of time. The lodge will be left unlocked and guests may go directly to their lodge upon arrival. Extra lodge keys, fishing passes, and parking permits will be left inside the lodge.
  - **Early Check-in**: For the safety of all, **no early check-ins will be granted this season** in order to ensure that our housekeeping staff can safely clean your lodge. Guests intending to fish on the day of check-in may come to the Welcome Center to receive fishing passes during normal business hours, but **the lodge may not be accessed until 4:00 pm on the day of check-in**. Please plan accordingly knowing this.
    - DSR will distribute all lodge keys, fishing passes, and parking permits to the first member who arrives to check in. If arriving in a group, a single member of your party should approach Ticket Booth to acquire all items. That individual will then be responsible for distributing fishing passes etc. to the rest of the group. Please plan accordingly knowing this.
    - Lodge guest parking permits are issued as needed (based on availability). This parking lot is open April 15th – Nov 15th, based on road conditions.
    - **There will be absolutely no exceptions for accessing the lodge, refrigerator, garage, grill, or any other part of the lodge property prior to 4pm.**

**Check-out Procedures:**
- **Lodge Check-out time**: 9:00 AM, No EXCEPTIONS. We no longer allow LATE CHECK-OUTS for any reason. Please plan your travel knowing this.
  - Remove all belongings from the lodge
  - Leave all lodge keys inside the lodge, lock front door.
  - Please turn on ceiling fans and open at least 3 windows prior to leaving your lodge.
  - If you plan to fish the day of check-out, please plan accordingly and vacate lodge and driveway by **9:00 AM**. We ask you to fish from the welcome center or lodge guest parking area on your day of check-out.

**COVID-19 Cleaning Policies:**
- **Housekeeping**: For the safety of guests and staff, there will no longer be daily cleaning of your lodge by DSR housekeeping staff. DSR has developed procedures to provide guests with clean linens and necessities, as well as trash removal without entering the main living area of the lodge.
  - **Provided at each lodge are**:
    - A white hamper, labeled ‘dirty linens’
    - A black tote with latching lid, labeled ‘clean linens’
    - A black trash bin with lid, labeled ‘trash’
    - These items are located either outside, on a front porch, or in the mud room.
Lodge guests should complete a “Lodge Necessities” list daily (or as needed) by 9:00 AM, to request specific items. All common linens/items that might be needed are listed as well as space for writing maintenance concerns.

- “Lodge Necessities” lists are available on bulletin board inside lodge. Once completed, place form inside black tote labeled ‘Clean Linens’ no later than 9:00 AM.
- Dirty Linens should be placed in white hamper and will be picked up daily.
- Trash should be bagged and placed in trash bin outside lodge, it will be picked up daily.

- Cleaning between Guests: Since the onset of COVID-19, DSR is committed to the safety of its guests and staff. DSR has made significant investments in cleaning equipment and our cleaning staff has undergone additional training to thoroughly disinfect the lodges between each group. In addition to our normal cleaning routine:
  - Hydrostatic Disinfectant misters with hospital grade disinfectants are used on all surfaces.
  - Additional attention paid to high-touch items/surfaces.
  - Hand Sanitizer is provided inside lodges and in public areas.
  - We have a full inventory of cleaning supplies on hand to maintain our high cleaning standards.

Guest Safety:

- For the safety of all on DSR’s property, please wear a face covering when you cannot maintain 6ft. social distance relative to others, except when inside/within vicinity of your lodge with members of your party.
- If traveling from a location that is mandated to complete a 14 day precautionary quarantine upon arrival in New York, your quarantine must be completed prior to arriving at DSR. Learn More Here.

DSR Expectations:

- For the comfort of all guests, and respect for DSR’s property, please;
  - No Smoking inside any DSR Lodges or garages
  - No Cleats or Studded footwear inside DSR Lodges (excluding mudrooms)
  - BBQ grills are for outside use only
- Damages - Lodges are inspected between each guest, any damages may be subject to an additional fee.
- Keys – One key is issued at check-in, three extra keys can be found hanging from the lodge comment/gratuity box.
- Gratuities – Housekeeping staff work hard to make your stay enjoyable. If you choose to leave a gratuity, please ensure it is left inside the labeled ‘Comment/Gratuity’ box that is affixed to the wall in the lodge common area. This ensures the gratuity makes it directly to the staff responsible for that lodge.
  - Trip Advisor/CNN each suggest a gratuity of $2-$5/person/night.
- Access - Lodge guests may access the river from the Welcome Center, lodge guest parking, from the estuary via boat, or from the Black Hole parking lot. Access to lodge guest parking area is seasonal based on snow/mud conditions. (See map on last page for directions.) Please ask a DSR staff member whether the parking lot is available for use.
  - Access Times – Access Times will vary based on DSR’s hours of operation and types of fishing passes purchased. Please visit our website for current angler Release Times.

Guest Information books include emergency contact information as well as general information about the DSR and the Pulaski area. Lodge books are a great place to look for local dining opportunities or the nearest tackle shop.

Please contact us anytime at the Welcome Center if you have any questions: (315) 298-6672 ext.0
In case of Extreme Emergency - Garrett Brancy / DSR Manager / (315) 532-8323.
### Lodge Cancellation Policy
*(Cancellation or Changing of Dates)*

<table>
<thead>
<tr>
<th>Peak Season</th>
<th>Off Peak</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Sep. 1 - Nov. 25)</td>
<td>(Nov. 26 - Aug. 31)</td>
</tr>
</tbody>
</table>

- **30 Days Notice (Greater than 30 Days)**
  - *Peak Season*: DSR retains 50% of Deposit (refunds the remainder)
  - *Off Peak*: Full refund issued

- **30 Days Notice (Less than 30 Days)**
  - *Peak Season*: DSR retains 100% of Deposit
  - *Off Peak*: Full credit issued (valid for one year)

### Daily Fishing & Premium Access Passes
*(Passes are Non-Refundable)*

<table>
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</table>

- **5 Days Notice (Greater than 5 Days)**
  - *Peak Season*: 100% credit voucher issued (valid for one year)
  - *Off Peak*: 100% credit voucher issued (valid for one year)

- **5 Days Notice (Less than 5 Days)**
  - *Peak Season*: 50% credit voucher issued (valid for one year)
  - *Off Peak*: 100% credit voucher issued (valid for one year)

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*Off peak vouchers may only be redeemed for off-peak dates.*
*Peak season vouchers may be redeemed for peak or off peak dates.*
*Vouchers may be applied toward any DSR goods or services (lodging, fishing, merchandise)*
*Changes or cancellations to reservations or pass dates are subject to $10.00 DSR administrative fee*
Welcome Center  
DSR Main Office & Ticket Booth  
301 County Route 5  
Pulaski NY 13142

Lodge Guest Parking Lot  
4312 State Route 13  
Pulaski, NY 13142

**Lodge Addresses:**

- **Deer Run Lodge**  
  4234 State Route 13  
  Pulaski, NY 13142

- **Meadow Lodge**  
  4418 State Route 13  
  Pulaski, NY 13142

- **Douglaston Manor Lodge**  
  4158 State Route 13  
  Pulaski, NY 13142

- **River Lodge**  
  229 County Route 5  
  Pulaski, NY 13142

- **Estuary Lodge**  
  623 County Route 5  
  Pulaski, NY 13142

- **Salmon Run Lodge**  
  4369 State Route 13  
  Pulaski, NY 13142

- **Mud Creek Lodge**  
  4259 State Route 13  
  Pulaski, NY 13142
LODGE GUEST PARKING

DIRECTIONS

4312 STATE RT. 13
PULASKI, NY 13142

1. Turn left out of DSR parking lot onto Lake St. / CR. 5

2. Turn left at flashing red light (State Rt. 3)
   a. Cross Rt. 3 bridge

3. Turn left at traffic light onto State Rt. 13

4. Proceed for 1.3 miles.

5. Turn left at bottom of hill into driveway of 4312 St. Rt. 13
   
   PROCEED SLOWLY

6. Follow paved driveway to the left of barn & continue onto gravel road.

7. Proceed down gravel road until reaching bottom of hill.

8. Park in lot located just before the tree line.

"Access to lodge guest parking is seasonal and based on access road conditions."

Please inquire about lodge guest parking lot availability before accessing.
Please respect any no access signs if road is closed.