Day Hospitals Australia are proud to share our 2019 key actions, achievements and outcomes on behalf of our members to ensure their sustainability and success within the day sector.

**MEMBERSHIP**

- Day Hospitals Australia continues to represent two thirds of the day hospital sector across Australia
- Our CEO undertook a roadshow in February to Victoria and met with members and non members
- Ongoing key focus on member benefits to offer cost-effective services and solutions to members

**KEY ACHIEVEMENTS**

- MBS review Gastroenterology - Day Hospitals Australia worked with GESA, the Department of Health and Private Health Insurers regarding the introduction of the new colonoscopy numbers
- AS/NZS 4187:2014 taskforce established to provide feedback to Standards Australia and liaison with the ACSQHC on changes to this standard
- Agreement from the Department of Health that Type C Certification process requires strengthening and therefore review. This is to be achieved with the Department of Health, Day Hospitals Australia in collaboration with other stakeholders

**MEMBER SUPPORT**

- Engaged a consultant to provide analytical proof which demonstrated the value proposition of the day hospital sector - tool developed to assist members
- HCP data for day hospital DRG’s with national and state-by-state average PHI rebates
- Advocacy work in relation to AS/NZS 4187:2014 changes and the negative impacts on members
- SAI Global discounted Standards Subscription introduced to members offering significant cost savings

**MEMBER SURVEY**

Our biannual member survey conducted in March 2019 showed that:

- 80% of members strongly agreed that Day Hospitals Australia are active nationally to influence change where possible
- 88% of members strongly agreed that they are aware of Day Hospitals Australia being regularly invited to engage in activities at a Federal and State Government level
- 78% Strongly Agreed that the Day Hospitals Australia website is a trusted resource for topical information and resources impacting the sector

**NATIONAL CONFERENCE**

- The 2019 Conference was held from 11 - 13 September at the Adelaide Convention Centre and was our most successful conference to date, with over 300 delegates enjoying presentations from international and national speakers and networking in our sold out trade exhibition space

**NETWORKING**

Members were provided with opportunities to network through:

- Local chapter meetings
- National Conference – Adelaide
- Google Groups
- Teleconferences for members in NT and TAS and regional members across Australia

Members are kept informed through:

- Weekly Bulletins
- Critical email updates
- Online Surveys
- Taskforce updates
- Annual Conference
- Chapter Meetings
- Regional teleconferences
- Infographics
- Social media – Facebook and LinkedIn
- www.dayhospitalsaustralia.net.au

**INFORMATION**

www.dayhospitalsaustralia.net.au
2019: YEAR IN REVIEW

SUBMISSIONS

- ACSQHC Draft Peripheral Venous Access Clinical Care Standard – submission
- Concerns raised by members regarding Edition 2 of the NSQHS Standards with the ACSQHC – letter to the ACSQHC
- Discussion Paper on Labor’s proposed Productivity Commission Inquiry into Australia’s private health care system if elected into Government
- ACSQHC – letter outlining concerns about requirement for ISO and ACHS standards to be assessed on different days. As a result, this decision was reversed and health service organisations are now able to be assessed to specified other technical safety and quality standards at the same time as being assessed by the NSQHS Standards such as mental health, IVF and diagnostic imaging
- ACSQHC – Draft AS18/07 Advisory for the Reprocessing of reusable medical devices in health service organisations – submission

For a list of all submissions made by Day Hospitals Australia, visit http://www.dayhospitalsaustralia.net.au/members-area/lobbying-advocacy/

COMMITTEE REPRESENTATION

- Australian Commission on Safety and Quality in Health Care Private Sector Group
- Australian Commission on Safety and Quality in Health Care Comprehensive Care Advisory Committee
- Australian Council on Healthcare Standards Committee and Day Surgery Indicators and Standards Committee
- ACHS Day Patient Clinical Indicators Working Group
- ACHS Gastrointestinal Endoscopy Clinical Indicators Working Group
- Hospital Casemix Protocol and Private Health Data Bureau Working Group
- International Association for Ambulatory Surgery
- National Procedure Banding Committee
- NSQHS Standards Steering Committee
- NSW Health Private Health Facilities Advisory Committee
- Private Health Insurance Ministerial Advisory Committee
- Prosthesis List Advisory Committee and Industry Working Group on Benefit Setting and Review Framework
- Standards Australia
- NIB Ophthalmology and Gastroenterology Working Groups

EXTERNAL PRESENTATIONS

This year the CEO has been invited to provide information about our sector and its future, including the benefits of working in day hospitals and the advantages the sector provides to patients to:

- HIS Group Conference (October 2019)
- AS4187:2014 ACSQHC Workshop (September 2019)
- Australian Health Service Alliance – presentation to 28 member PHIs at Operational Seminar (June 2019)
- ASO Business Skills Expo (June 2019)
- Morgan Stanley PHI Forum (April 2019)

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PARTNERSHIP AGREEMENTS

- Air Liquide Healthcare – renewed
- Brand’s Surgical Supply
- Health Legal (concluded Aug 2019)
- Mediprotect / IMCA
- QPS Benchmarking
- Trans-Tasman Energy Group - renewed
- Turrell Multimedia
2019: YEAR IN REVIEW

INDUSTRY ENGAGEMENT

Health Funds

- Ongoing discussions and meetings with Senior Executives at Bupa, HCF, HBF, Medibank, AHSA and NIB to discuss the important role that the day hospital sector has in the Australian healthcare system, and opportunities to drive business into the day sector
- Bupa, NIB and AHSA have met and attended a DHA Board Meeting with extensive follow up work being undertaken, with discussions ongoing
- Information about the benefits of the day hospital sector was provided to the Bupa marketing team for the development of future promotional materials for members
- Workshop with NIB to explore the scope of activity that day hospitals can deliver and opportunities for expansion of that scope of activity in the day hospital sector
- HBF working group in WA to encourage more of their members to use the day hospital sector

Government

- Day Hospitals Australia continues to participate in regular meetings with the Federal Health Minister and his senior advisor, discussing ongoing issues and concerns of the day hospital sector
- Ongoing liaison with the Federal Department of Health including teleconferences regarding numerous issues including Colonoscopy MBS Review, Type C Certification, Ophthalmic MBS review, review of the General Miscellaneous prostheses and other issues impacting the sector
- Liaison with the Australian Digital Health Agency and support for the My Health Record rollout
- Second Tier and Indexation matters
- Day Hospitals Australia received a contract with the Commonwealth Department of Health for the provision of public relations support for private health insurance reforms to provide Day Hospitals Australia members and the general public with detailed information regarding the reforms legislated in 2018. This information was provided through a series of webinars and fact sheets, dedicated webpages and the Weekly Bulletin
- CEO met with Brian Kelleher, Assistant Secretary Private Health Insurance Branch, Department of Health to discuss numerous issues affecting the day hospital sector, including Prosthesis reform, AS4187:2014 and Type C Certification.
- Liaison with Department of Veterans’ Affairs regarding the audit of private hospitals to clarify privacy concerns, resulting in confirmation of a rigorous security framework

Industry Groups

- Day Hospitals Australia continues to work with the AMA, ASO, APHA, ASPS, ACD, CHA, RACS, COTA and CHF on issues impacting the private hospital sector
- Discussions about performing advanced procedures in day hospitals were held with the Chairs of Medical Societies, AMA, College of Anaesthetists and international speakers at a special dinner during the week of the conference

STATE ACHIEVEMENTS

- Ongoing engagement and attendance by State Health Departments at the majority of chapter meetings and the annual Conference
- CEO has now met with all State Health Departments, meeting with either the Minister or their Senior Adviser and in some cases representatives of their Department of Health
- Discussions with State Health Departments about tendering for public patients in the day hospital sector
- Ongoing discussions relating to Ambulance Victoria and related issues
- Extensive advocacy on the Safer Care Victoria – in particular Credentialing of Medical Practitioner changes
- Attendance to SA Chapter in February by the South Australia Minister for Health and Wellbeing, Hon Stephen Wade

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