March 18, 2020

Virginia Highway Safety Partners

Dear Partners,

I am sure you are aware; the Governor announced the closing of all 75 Virginia DMV Customer Service Centers through at least April 2 due to the coronavirus (COVID-19) pandemic. The DMV Headquarters will continue operations, although many employees will be teleworking during this period.

In the Highway Safety Office, the majority of our staff will be operating under the telework option. We do not anticipate any disruption in our service level to you, our valued partner. If you need to contact your program manager, they will be available by email or by phone. You may reach them on either their office phone or business cell phone. Additionally, in order to comply with the directives regarding social distancing, we will not hold in person meetings or site visits during this time period. If a conference call is required, you will be notified and provided with the necessary call in information.

If you have any questions, feel free to contact Kimberly Burt, Deputy Director of Programs at 804-367-1143, kimberly.burt@dmv.virginia.gov or your assigned Program Manager.

Thank you for your continued support of highway safety, and please follow the recommended procedures to curtail the spread of the COVID-19 virus.

Stay safe and be well.

Sincerely,

John L. Saunders, Director
Virginia Highway Safety Office