Company Closure: COVID – 19

In solidarity of Eswatini’s COVID-19 partial lockdown and in support of our staff’s safety and that of our clients, The Kingdom of Eswatini’s Big Game Parks inclusive of Hlane Royal National Park, Mlilwane Wildlife Sanctuary, Mkhaya Game Reserve, Reilly’s Rock Hilltop Lodge, Sondzele Backpackers and Chubeka Trail will be closed from 28th March until 16th April.

During this period, we have taken measures to ensure that some of our business functions are able to continue to operate as efficiently as possible.

Central Reservations Office:

Our central reservations office will remain open though working on skeleton staff, we are asking for understanding and patience if response time will not be as effective as normal. During this period, we ask that you please make use of emails as form of communication and also the emergency number.

CONTACT DETAILS:

Primary email address: bgpres@biggameparks.org
Emergency Number: +268 7618 1266
Operating hours: Mon – Fri 08h00 to 17h00

Marketing/Sales:

The marketing team will be working remotely and on limited number of staff please be patient if response time is also not as effective as normal. For any enquiries regarding rates, marketing material and our amended cancellation policy during these times.

CONTACT DETAILS:

Primary email address: marketing@biggameparks.org
Contact Number: +268 7802 2899

We know these have and continue to be incredibly challenging times as we continue working hand in hand with our partners until such time when the world begins to travel again.

Take Care and Stay Safe.