



Confidential: Attorney-Client Privileged

March 19, 2020

Re: Continuation of Communications Services During COVID-19 National Emergency

Dear Community Partner:

As communities and households continue to grapple with the COVID-19 pandemic and the Declaration of National Emergency, first and foremost, the health and safety of our customers, employees, and communities is our top priority and concern. Comcast will continue to ensure that our communications facilities and services are operating and maintained during this period of National Emergency. These steps may include deploying technicians and other employees, fueling vehicles and other equipment, and maintaining fulfillment and customer service centers, in order to operate, access, repair, or construct such facilities to prevent loss of service or to restore service.

If there are any questions, you may contact me anytime at (630) 688-5797.

Sincerely,

Anthony Signorella  
Senior Manager of Government Affairs