

The following is being provided to you to assist with calls your office may be receiving related to COVID-19. If there are additional questions that you're receiving, that are not covered in this list, please contact [Darla.cravotta@alleghenycounty.us](mailto:Darla.cravotta@alleghenycounty.us) to assist in addressing.

## GENERAL QUESTIONS, INCLUDING ABOUT TESTING

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The Allegheny County Health Department has set up a 24/7 hotline to assist in answering questions and concerns related to COVID-19.

**COVID-19 Hotline**

**1-888-856-2774**

## HOW TO GET NEWS

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Allegheny Alerts: [www.alleghenycounty.us/alerts](http://www.alleghenycounty.us/alerts)

Facebook: @AlleghenyCountyHealth

Twitter: @HealthAllegheny

## RESTAURANT & BAR CLOSINGS

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Restaurants and bars in the state are included in the non-essential business closure recommendation. Businesses that offer carry-out, delivery, and drive-through food and beverage service may continue to do so but eating and drinking inside restaurants and bars is temporarily prohibited.

**State of PA/Department of Health**

**1-877-724-3258**

## **BUSINESS CLOSINGS AND ECONOMIC ASSISTANCE**

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Non-essential businesses have been asked to close for at least 14 days – beginning on Monday, March 16 – to limit the spread of the virus through personal contact and surfaces. Our goal with this recommendation is to further emphasize social distancing. Of particular concern are those areas where people congregate together. Specific locations that would fall under this recommendation include child care centers, senior centers, community and recreation centers, gyms – including yoga, spin, barre and other similar facilities, hair salons, nail salons and spas, casinos, concert venues, theaters, sporting event facilities, golf clubs, social clubs, and non-essential retail facilities including shopping malls.

This recommendation does not impact supermarkets, pharmacies, and gas stations.

Essential services and sectors include but are not limited to food processing, agriculture, industrial manufacturing, feed mills, construction, trash collection, grocery and household goods (including convenience stores), home repair/hardware and auto repair, pharmacy and other medical facilities, biomedical and healthcare, post offices and shipping outlets, insurance, banks, gas stations, laundromats, veterinary clinics and pet stores, warehousing, storage, and distribution, public transportation, and hotel and commercial lodging.

**Assistance Questions – Economic Development**

**412.350.1000**