



## Post 19<sup>th</sup> July 2021 COVID-19 Measures

The government have confirmed that full capacity audiences can return to cultural spaces from 19<sup>th</sup> July 2021. While this is very welcome news, COVID-19 has not gone away. Therefore, we would like to let you know the existing measures will be maintaining to ensure your continued safety when visiting Conway Hall. The safety of our staff, volunteers and the people visiting us is of utmost importance. However, the changes made to how we operate will only be successful if we also have help from those who come to our events.

Please read the following.

1. Under no circumstances, if you are showing any COVID-19 symptoms should you attend any event at Conway Hall. Similarly, if you believe you have been in close contact with someone with COVID-19, please do not attend.

The most important symptoms of COVID-19 are recent onset of any of the following:

- a new continuous cough
- a high temperature
- a loss of, or change in, your normal sense of taste or smell (anosmia)

2. Before coming to one of our events, we recommend that you do everything you can to make sure that you personally are not infectious. You can do this by:

- getting vaccinated
- taking a lateral flow test
- registering that you are immune (because of previous infection)

To be clear; we don't believe that we should operate a policy of excluding you from our venue because you haven't done those things. We will not be operating a certification or passport model to enter our building. There are lots of reasons to not do this, not least the large numbers of people who have not had the opportunity for both vaccines and vulnerable people who cannot be vaccinated. But you, personally, can make sure you aren't adding to anyone's risk by keeping your record of immunity up to date, getting vaccinated when you are able and taking a free lateral flow test before you come. No one is forcing



you to do this. We are just asking you to be kind and thoughtful and do it for the safety of everyone else and for our staff and volunteers.

3. Our staff are going to continue to wear face coverings during our events. We also encourage our customers to continue to wear a face covering if you are able to do so. However, we will not be enforcing this or making it a term of entry. We believe face coverings work to help stop transmission, but at the same time believe it is your choice to do so (or not).

4. During our long closure, you will have seen that as part of our improvements, we have installed sanitiser stations, automatic taps and soap dispensers in our washrooms and ensured we have an effective filtered ventilation system in place. Alongside our COVID-19 risk assessment for our building in general, we will also continue to operate our COVID-19 risk assessments for events we identify as being in particular need of such an assessment.

5. We ask you to please play your part in keeping the building clean from contact risk by regularly washing your hands and using the sanitiser. We will also be maintaining our cleaning regime for 'high-touch' areas and surfaces.

6. Please do use our NHS check-in QR code when you arrive at Conway Hall.

Thank you for reading. Most of all, please be mindful of other people over the next few months while we all get used to attending events again. Some people will be raring to go, others will still be nervous. Let's look out for each other as a community. Respect yourself and other people and let's all play our part in enjoying live events once more.